

GENERAL TERMS AND CONDITON OF SALE

All conditions are binding for both parties. Any modification requires notification in writing and will get confirmed by NEUROSPEC AG.

OFFERS MADE

All products that are included in this list are not binding, only after an order has been submitted to NEUROSPEC AG who then confirms the receipt of the order. Special offers, or price differences for similar or same items on websites, catalog etc. from manufacturer's we represent or not represent, are not applicable, comparable, as other cost factors (import costs, duties or handling fees by freight companies) influence our pricing structure. The total price of the offer includes MWST/TVA/IVA (for Exports we do not charge the local MWST/VAT/TVA/IVA however MWST/VAT/TVA/IVA and possibly some importation costs will be charged by DHL, or FEDEX before delivery and on location) - local postage is added to the total.

ORDERS PLACED

NEUROSPEC AG has the right to neglect an order without any reasons given, especially where a financial risk may occur to NEUROSPEC AG. If an order is cancelled after it has been placed with us, we may charge 20% cancellation fee / or re-stocking fee (if parts have been ordered by the time a cancellation has been received). Once NEUROSPEC AG confirms an order, the order is committed and will be sent to you as soon as parts are available.

DELIVERY

Many products can normally be delivered from stock. We would aim to deliver all parts in one single shipment, although we can also back-order parts that may not be accessible for some time to avoid un-necessary delays.

PAYMENT TERMS

Unless otherwise stated, payment will be made within 30 days from date of invoice (for exports we generally ask for pre-payment, unless other terms have been negotiated). If goods are paid within 14 days from date of delivery, please click on offer that a special 3% discount will be deducted. If payments are made late, then NEUROSPEC AG has the right to charge CHF 30.00 handling fees plus interest which will be depending on current bank interest rates.

RETURNS AND CLAIMS

Before returning any item, please call for a return material authorization (RMA) within 7 days from date of delivery. Authorized returns may be subject to a restocking fee of 20% of the sales price of the item. Items must be returned in their original condition, clean and undamaged, to qualify for credit.

Please ship any returned items prepaid, with a copy of the original invoice and return authorization form, issued by NEUROSPEC AG, citing the circumstance causing the return. Your account will be credited for the purchase price of the merchandise, less any restocking charges and original freight costs. NEUROSPEC AG will not accept returns on custom items. All accessories are warranted up to 90 days (some items are warranted up to 12 months).

PLEASE REMIT PAYMENT TO:

NEUROSPEC AG

Stansstaderstrasse 10

6370 Stans NW

Switzerland

Telephone: ++41 41 371 07 04

Fax: ++41 41 371 07 03

<http://neurospec.com>

BANK WIRE TRANSFER DETAILS - SWISS FRANC BANK ACCOUNT:

Name of Bank:	UBS AG
Address of Bank:	PO Box – 6371 Stans - Switzerland
Account Name:	NEUROSPEC AG
CHF Account Number:	0248.414631.01F
IBAN Number (CHF Account):	CH59 0024 8248 4146 3101 F
SWIFT / BIC Code:	UBSWCHZH80A